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Updated 9/12/2020

**Beginning June 9th, we will be opening with the following restrictions and safety protocols in place in accordance to the Massachusetts Re-opening Phase II Guidelines in place.**

We will continue to offer curbside pickup, ship direct and limited “appointment only shopping,” for customers who are more comfortable shopping that way.

**Social Distancing**

* We are able to have 16 customers (including store staff) in store at one time
* We have put markers outside of the store to ensure 6 feet of distance for customers who are waiting outside to enter
* We have installed plexiglass barriers at checkout
* We have visually marked social distancing to encourage customers to remain 6 feet apart at check out
* We have at least 6 feet of physical distance between racks.
* We require face coverings for all customers, except where unsafe due to medical condition or disability
* We are unable to sell snacks as we have in the past
* Fitting rooms are now open
* We have contactless payment methods

**Hygiene Protocols**

* We will have alcohol-based hand sanitizers with at least 60% alcohol at entrances and throughout floor areas
* We have to prohibit the use of reusable bags; stores are permitted to use plastic or paper bags
* We will clean hard surface areas frequently and in between customers

**Staffing and Operations**

* We will have reduced hours to allow for on-going off-hour sanitation and cleaning
* We will continue to have deliveries made in the current designated area
* We will post notice to customers of important health information and relevant safety measures as outlined in the Commonwealth’s [**Mandatory Safety Standards for Workplace**](https://www.mass.gov/info-details/reopening-mandatory-safety-standards-for-workplaces)

**Cleaning and Disinfecting**

* We will conduct frequent cleaning and disinfection of site (at least daily and more frequently if feasible)
* We will keep cleaning logs that include date, time, and scope of cleaning
* We will conduct frequent disinfecting of heavy transit areas and high-touch surfaces (e.g., doorknobs, bathrooms, baskets, carts, staff break rooms)
* In event of a positive case, shut down site for a deep cleaning and disinfecting of the workplace in accordance with current CDC guidance